

# MAINTENANCE & SPARE PARTS



Customer service is not only a major part of our range of services but also the philosophy we use when interacting with our customers and business partners.





[www.sdc-est.net](http://www.sdc-est.net)



## Maintenance & Spare Parts

No matter whether we're dealing with retrofits, accident damage or periodic maintenance: In our new Service Centre with its state-of-the-art diagnostic tools our highly qualified technicians work on the goal of getting your machine ready for operation again as fast as possible. Short-term work on site is not a problem either: we can deal with almost all maintenance tasks and repairs in your house.

You can also depend on S.D.C. for your spare parts supply: the use of modern communications and logistics systems guarantees fast and efficient spare parts supply. You have the choice of prompt express delivery or lower-cost normal delivery.



## Upgrades & Restoration

Technical demands can change, just as customer specifications, legal regulations or application fields can. Technical developments at S.D.C. also advance and bring about new application techniques, more comfortable control and operating concepts, as well as more efficient control algorithms. You don't have to invest in a new machine to benefit from all this – HOFMANN offers a broad range of components and individually tailored packages, to set up your machine for changed requirements and application areas or to make it able to tackle new future tasks by upgrading it with innovative system technology.



## Training

Competent advice and care from purchase to set-to-work have been par for course at S.D.C. for decades. However, to be able to implement the advantages of a technically complex and highly efficient marking system quickly and efficiently, it needs instruction and training through qualified technicians with plenty of practical experience. S.D.C. training sessions consist of theoretical contents tailored individually to your machine park and your applications, which are implemented and deepened in practical training sections. Through our experience and very good contacts to marking material manufacturers we are able to provide advice and support for you when solving your special requirements.

